

## Plexis Alerts

- Automatically sends alerts or notifications according to user-defined rules
- Advanced data mining capabilities identifies precise conditions
- Supported message formats include HTML, PDF, Excel, Word and Crystal Reports
- Alerting and Workflow features can integrate all of your business applications
- Flexible standard and "Exception Reporting"
- Cross-application analysis, alerts, and response
- Integrated e-mail monitoring and response System
- Ready-to-use prepackaged event "packs" included

**"Nearly 9 in 10 rated continuous monitoring and auditing software applications the most important technology to internal audit over the next five years."**

– PricewaterhouseCoopers  
"Internal audit 2012"



## Automatic Alerts and Notifications Help You Stay on Top of Critical Business Activities

### Your Invisible Assistant

Plexis Alerts' enhanced business activity monitoring (BAM) technology enables Plexis clients to identify and respond to business issues, enterprise-wide, by automatically sending alerts or notifications according to pre-defined means, when user-specified events related to an operational management function (e.g., claims, premium, capitation, etc.) occurs. Plexis Alerts notifies clients of important issues such as impending changes in client age, past due accounts and claims billed at over a predetermined amount. It also monitors IT functions alerting appropriate personnel of computer server problems and many other issues.



*Critical information delivered when and where you need it!*

### Flexible, Intelligent Alerts

Alerts and notifications are automatically relayed via a variety of media choices depending on your pre-defined instructions. For example, the system can automatically send an e-mail to an individual(s) or distribution list(s). It can be programmed to launch/generate reports or letters alerting members of important changes in benefits, status or other critical information. Plexis Alerts can also send automatic alerts/notifications to a cell phone, pager or PDA. To improve IT workflow, Plexis Alerts can call/execute another computer program or code that automatically executes additional necessary functions.

### Reporting – Standard & Exception

Plexis Alerts generates reports on any schedule required and delivers them via email, fax, FTP, and web portal. Flexible "Exception Reporting" generates reports only when certain business conditions appear. For example, a Crystal Report may be automatically output, documented and delivered as a letter to a provider requesting a refund for overpaid services.

### Cross-application Efficiency

Plexis Alerts increases efficiency and accuracy by providing enterprise-wide, cross-application analysis, alerts, and response regardless of the application, from whom they originate, or the databases used.

### Incoming Email Management

Plexis Alerts ensures that valuable data is identified, captured, and acted upon in a timely manner. An integrated "Email Response System" monitors unlimited email accounts for incoming messages. Messages are scanned to identify sender and priority, then "matched" with your database to determine appropriate response.

### The Plexis Alerts Wizard

Plexis Alerts is designed with the user in mind and provides a simple wizard-driven interface that enables clients to easily configure their own events. Examples of user-defined alert events include:

- A member is within 30 days of turning 65
- Any client account is beyond 60 days past due...
- A network server is having an issue...

Plexis Alerts also includes optional Advanced Event Design features enabling technicians to extend Plexis Alerts' native functionality to address sophisticated, site-specific requirements.

### Ready-to-Use Events

Although the Plexis Alerts Wizard lets you easily create your own events, Plexis Alerts includes pre-packaged, easy-to-use event packs for use with your Plexis database so that you can be up-and-running in very little time.

**Plexis Healthcare Systems** is one of the fastest growing claims processing software developers in the healthcare market-place, and has provided cost-saving solutions for healthcare organizations since 1996.

A Certified Microsoft Partner, Plexis is also a selected partner in Microsoft's Connected Health and Human Services (HHS) alliance.

Plexis software and services enable healthcare organizations to increase profitability and enhance customer satisfaction while helping them meet all current governmental regulations, including HIPAA.



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**Plexis Alerts Automatic On-time Alerts and Notifications**